

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

## FORMAL COMPLAINT

2003 MAY -8 A 10:58

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

For Commission Use Only:

Case:

03-0313

# ORIGINAL

Regarding a complaint by (Person making the complaint): MELVIE DAVIS

Against (Utility name): PEOPLES ENERGY, PEOPLES GAS, CHICAGO IL 60687

As to (Reason for complaint) DO NOT OWE THIS BILL, THE PROPERTY WAS IN FOR-  
CLOSURE AT THE TIME THIS BILL WAS OF SERVICE WAS ACCUMULATED,  
AND THE BILL WAS PAID IN FULL, AND BOARDED UP AT THE TIME THEY BILLED  
THIS ACCOUNT,

in CHICAGO Illinois.

### TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7821 SOUTH CONSTANCE, CHICAGO, IL 60649

The service address that I am complaining about is 7934 SOUTH THROP, CHICAGO IL 60620

My home telephone is [773] 734-0714

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 734-0714

(Full name of utility company) PEOPLE ENERGY CORP. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

MY UNDERSTANDING IS, I DON'T OWE THIS BILL BECAUSE THEY  
TURNUED THIS GAS ON IN MY HUSBAND NAME, AFTER THE BILL  
WAS PAID IN FULL, AND THE BUILDING WAS EMPTY AND BOARDED UP  
SOMEONE CALLED THEM AND THEY TURNUED IT ON IN MY NAME, WITHOUT MY KNOWLEDGE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I ON OR ABOUT OCT. 1ST 2001, I APPLIED FOR SERVICE AT 7821 SO. CONSTANCE  
7821 WAS ON 1ST FLOOR AT SAME ADDRESS THEY GAVE IT TO ME, ACCT. # 4-5000-2447-7130 WHICH  
IS STILL OPEN - LATER MY SON MOVED AND I HAD TO OPEN IT IN THE HOME HEATING  
IN MY NAME, THAT IS WHEN THEY SENT ME A (TWELVE YEAR OLD BILL) 12 YRS. FROM  
7934 THROOP - WHICH HAD BEEN PAID IN FULL, WHEN THE PROPERTY WENT INTO  
FORECLOSURE AND LATER SOLD;  
2 - WHEN I QUESTIONED IT THEY SAID THE BILL WAS IN MY HUSBAND NAME AND  
I WAS RESPONSIBLE FOR HIS DEBT, I TOLD THEM THE BILL HAD BEEN PAID IN FULL  
THEY PROTESTED IT AND ADDED THE OLD BILL TO ME AT THIS. ADDR 7821 SO. CONSTANCE  
3 - I LATER RECEIVED CUT OFF NOTICES, STILL UNTIL THIS DATE, I HAVE A LETTER THEY SENT ME  
Please clearly state what you want the Commission to do in this case:  
CONTRADICTING THEMSELVES, BY SAYING THE BILL WAS PAID BUT SOMEONE CALLED IN  
AND THEY TURNED IT ON; NOT KNOWING WHO THE PERSON WAS, I TOLD THEM IN 2002  
THAT THE BUILDING WAS IN FOR CLOSURE AND THAT I WAS CALLED AND TOLD THAT SOMEONE WAS LIVING  
IN THAT PROPERTY - THEY SENT ME A BILL AND I PAID IT IN FULL, MY LAWYER HAVE THAT STATEMENT FOR  
THAT TIME; THEY FINALLY SENT A LETTER STATING THAT THE BILL HAD BEEN PAID IN FULL, BUT THEY  
TURED WITH ME ON BECAUSE I CALLED, I DID NOT  
Date: 4-28-03 Complainant's Signature: Melue Davis  
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, and telephone number.

Daniel A. COTTER  
United Service Company 10th Floor  
One E. Water Street, Chicago, IL 60601

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

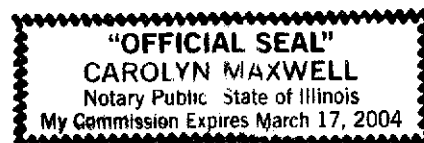
A notary public must witness the completion of this part of the form.

I, Melue Davis, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) Melue Davis

Subscribed and sworn/affirmed to before me on (month, day, year) at 29 2003

Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.